



Ground Floor
33 King Street
Caboolture QLD 4510
PO Box 953
Caboolture QLD 4510
1300 086 489
unitywater.com

Mr Robert Hearn
DRDMW
Level 3, 1 William St
Brisbane Qld 4000

Dear Robert,

I am pleased to submit for presentation to the Parliament the Annual Report 2021-2022 and financial statements.

I certify that this Annual Report complies with:

- the prescribed requirements of the *Financial Accountability Act 2009* and the *Financial and Performance Management Standard 2019*, and
- the detailed requirements set out in the *Annual report requirements for Queensland Government agencies*.

A checklist outlining the annual reporting requirements is provided at page 111.

Yours sincerely

Michael Arnett
Chairman of Board, Unitywater
06 September 2022

Summary of compliance

	Summary of requirement	Basis for requirement	Annual Report reference
Letter of compliance	A letter of compliance from the accountable officer or statutory body to the relevant Minister/s	ARRs – section 7	Page 110
Accessibility	Table of contents	ARRs – section 9.1	Page 4 and Page 50
	Glossary	ARRs – section 9.1	Page 113
	Public availability	ARRs – section 9.2	Page 2
	Interpreter service statement	<i>Queensland Government Language Services Policy</i> ARRs – section 9.3	Page 2
	Copyright notice	<i>Copyright Act 1968</i> ARRs – section 9.4	Page 2
	Information Licensing	<i>QGEA – Information Licensing</i> ARRs – section 9.5	N/A
General information	Introductory information	ARRs – section 10	Page 2
Non-financial performance	Government's objectives for the community and whole-of-government plans/specific initiatives	ARRs – section 11.1	Page 8; Page 23; Page 27; Page 32; and Page 38
	Agency objectives and performance indicators	ARRs – section 11.2	Pages 9-11, Pages 15-16
	Agency service areas and service standards	ARRs – section 11.3	Page 9, Pages 15-16, Page 19
Financial performance	Summary of financial performance	ARRs – section 12.1	Page 20
Governance – management and structure	Organisational structure	ARRs – section 13.1	Page 43
	Executive management	ARRs – section 13.2	Page 44
	Government bodies (statutory bodies and other entities)	ARRs – section 13.3	Page 36
	Public Sector Ethics	<i>Public Sector Ethics Act 1994</i> ARRs – section 13.4	Page 40
	Human rights	<i>Human Rights Act 2019</i> ARRs – section 13.5	Page 41

Summary of compliance *continued*

	Summary of requirement	Basis for requirement	Annual report reference
Governance – risk management and accountability	Risk management	ARRs – section 14.1	Page 39
	Audit committee	ARRs – section 14.2	Page 39
	Internal audit	ARRs – section 14.3	Page 39
	External scrutiny	ARRs – section 14.4	Page 40
	Information systems and recordkeeping	ARRs – section 14.5	Page 40
	Information Security attestation	ARRs – section 14.6	Page 40 but no attestation per se
Governance – human resources	Strategic workforce planning and performance	ARRs – section 15.1	Page 32
	Early retirement, redundancy and retrenchment	<i>Directive No.04/18 Early Retirement, Redundancy and Retrenchment</i> ARRs – section 15.2	Page 35
Open Data	Statement advising publication of information	ARRs – section 16	Page 2
	Consultancies	ARRs – section 31.1	data.qld.gov.au Page 40
	Overseas travel	ARRs – section 31.2	data.qld.gov.au Page 40
	Queensland Language Services Policy	ARRs – section 31.3	N/A
Financial statements	Certification of financial statements	FAA – section 62 FPMS – sections 38, 39 and 46 ARRs – section 17.1	Page 106
	Independent Auditor’s report	FAA – section 62 FPMS – section 46 ARRs – section 17.2	Page 107
Definitions	FAA <i>Financial Accountability Act 2009</i> FPMS <i>Financial and Performance Management Standard 2019</i> ARRs <i>Annual report requirements for Queensland Government agencies</i>		

Glossary

Term	Meaning
CEO	Chief Executive Officer
EWOQ	Energy and Water Ombudsman Queensland
GL	Gigalitre, which is 1 billion litres
IPA	Information Privacy Act
ISO	International standards developed by the International Organization for Standardization to ensure that products and services are safe, reliable and of good quality
ML	Megalitre, which is 1 million litres
Participation Agreement	Sets out the rights of our participating councils and Unitywater's obligations to these councils
Participating councils	The Moreton Bay Regional Council, Sunshine Coast Council and Noosa Council, with whom Unitywater has a Participation Agreement
QCA	Queensland Competition Authority
R&D	Research and development
RTI	Right to Information Act
Sewage	Waste discharged from sinks, drains, toilets and appliances such as dishwashers and washing machines
Sewerage	The infrastructure network used to receive, store, transport and treat sewage
SEQ	South East Queensland
STP	Sewage Treatment Plant





Unitywater

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investing in tomorrow.

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-  unitywater.com
 -  1300 086 489
Emergencies and Faults 24 hours
Customer Service: 8am - 5pm,
Mon - Fri (except public holidays)
 -  Unitywater, PO Box 953, Caboolture QLD 4510
 -  Customer Service Counters 8.30am - 4.30pm,
Mon - Fri (except public holidays)
6 -10 Maud Street, Maroochydore QLD 4558
33 King Street, Caboolture QLD 4510

Unitywater has certification to
OH&S ISO 45001: 2018 Reg No 50000079
Environmental ISO 14001: 2015 Reg No 500000079
Quality ISO 9001: 2015 Reg No 500000079
Food Safety ISO 22000: 2018 Reg No 500000079

