



## Who we are

Unitywater is a statutory authority that services the Moreton Bay, Sunshine Coast and Noosa local authority areas.

### Our purpose

Keeping our communities healthy

### Our vision

To be a sustainable, industry-leading community and customer-oriented water and allied services business

### Vital statistics

- › Approximately 360,972 customer accounts
- › 5223km<sup>2</sup> geographical area serviced
- › 6040km sewerage mains
- › 800 sewage pump stations
- › 17 sewage treatment plants
- › 343,532 water connections
- › 6230km water mains
- › 70 water pump stations
- › 103 water reservoirs
- › 11 sewage treatment plants producing recycled water
- › 690 staff

*\* Information correct for 2020-2021 financial year.*

### Serving you today

Unitywater provides high-quality, safe and reliable sewerage services and water supply to Moreton Bay, Sunshine Coast and Noosa communities.

We operate and maintain more than \$3.7 billion of essential assets, for customers across 5,223 square kilometres. Our service area stretches from Cooroy in the north to Samford in the south and from Bribie Island in the east to Kenilworth in the west.

Twenty-four hours a day, seven days a week, our priority is providing our customers with a service that is economically and environmentally sustainable.

#### ON BEHALF OF THE MORETON BAY, SUNSHINE COAST AND NOOSA COMMUNITIES WE:

- › maintain and supply drinking-quality water to homes, businesses and public areas
- › collect, treat and dispose of sewage
- › produce and provide recycled water to commercial and residential customers and community groups
- › manage trade waste from our business and industrial customers
- › build, manage, operate and maintain our sewerage and water supply infrastructure including recycled water assets
- › provide around-the-clock response to sewerage and water emergencies
- › manage customer and stakeholder enquiries
- › issue and manage sewerage and water accounts
- › provide returns to our participating councils.





Unitywater

Serving you today, investing in tomorrow.



# Investing in tomorrow

Unitywater operates in one of the fastest growing regions of Australia, providing essential sewerage and water supply services for three council regions that are home to approximately 16% of Queensland's population.

With the population of the Sunshine Coast, Moreton Bay and Noosa regions projected to grow from approximately 795,735 people in 2016 to 1.18 million in 2036, Unitywater is planning to meet the future needs of the region in an economically and environmentally sustainable way.

Our investment will cater for population growth and ensure our infrastructure meets strict standards for our unique and delicate environment.

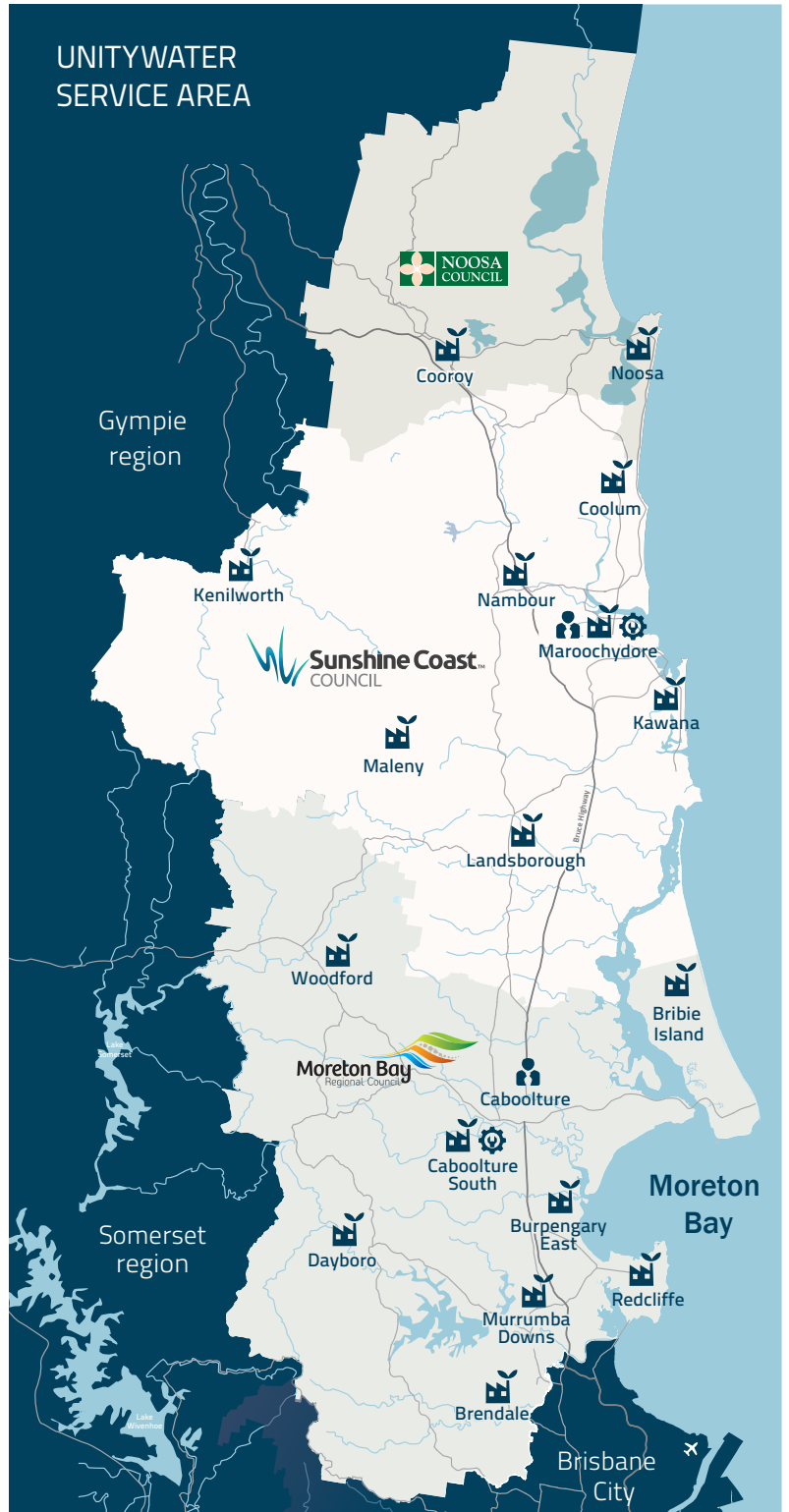
We will continue to upgrade and invest in sewerage and water supply infrastructure in ways that keep us at the forefront of environmental practices and meet the challenges of flood risk, population growth and climate change.



Sewage Treatment Plants

Service Centres

Corporate Offices



Need more help?



call us on 1300 086 489  
8am- 5pm weekdays



visit us at  
unitywater.com



email us at  
unitywater.com/contact