



Unitywater

Serving you today, investing in tomorrow.

Annual Recycled Water Performance Report

1 JULY 2021 – 30 JUNE 2022

Acknowledgement of Country

Unitywater acknowledges the Traditional Owners of the lands on which we operate – the Jinibara, Kabi Kabi and Turrbal people. We recognise their significant contributions to the conservation of our environment and their deep connection to the land and waters.

We pay respect to their Elders, past, present and emerging, and acknowledge the important role all Aboriginal and Torres Strait Islander peoples continue to play within our communities.



Our Cultural Spring motif symbolises a water hole, traditionally a gathering place where knowledge is shared. The depth of colour illustrates the connection between land and water and our commitment to reconciliation, bringing our people together and fostering a deeper understanding and respect for Aboriginal and Torres Strait Islander cultures.

We are proud to have worked with Gilimbaa Creative Agency on this cultural artwork.

Contents

Recycled water at a glance	2
Message from the CEO	4
Introduction	5
Approved uses of recycled water	6
Recycled water scheme information	7
Units of measurement definitions	8
Recycled water class definitions	8
Brendale Sewage Treatment Plant	9
Coolum Sewage Treatment Plant	10
Kawana Sewage Treatment Plant	11
Landsborough Sewage Treatment Plant	12
Maleny Sewage Treatment Plant	13
Maroochydore Sewage Treatment Plant	14
Murrumba Downs Sewage Treatment Plant	15
Nambour Sewage Treatment Plant	16
Noosa Sewage Treatment Plant	17
Redcliffe Sewage Treatment Plant	18
Woodford Sewage Treatment Plant	19
South Caboolture Sewage Treatment Plant	20
South Caboolture Dual Reticulation Network	21

Recycled water at a glance 2021-22



635ML

recycled water
supplied

12

schemes supplying
recycled water

5

classes supplied:
A+, A, B, C, D

29

fixed site commercial,
industrial and
municipal customers

1,203

customer
connections

77

tanker carrier
customers

118KM

recycled water mains

10,000KG

total nitrogen diverted
from waterways

1,700KG

total phosphorus
diverted from
waterways

Message from the CEO

As we look for ways to conserve our precious water resources, recycled water has become an important part of our urban water cycle.

Recycled water has become a supply source for a range of residential, commercial and industrial customers, delivering multiple sustainability benefits for the environment. Every megalitre (one million litres) of recycled water that we produce prevents approximately five kilograms of nitrogen and one kilogram of phosphorus from entering our waterways.

The future of our region depends on reuse water sources like recycled water, and we are dedicated to ensuring we understand all possible avenues for its use. By thinking smarter, like our plans for the Wamuran Irrigation Scheme, we can achieve our net zero targets and deliver real and tangible benefits for our communities.

Unitywater supplies five classes of recycled water to residential, commercial and industrial customers. The five classes of recycled water are delivered across 12 schemes to residential properties, local businesses and industrial customers as a sustainable and affordable option for non-drinking water.

Our recycled water is treated, regularly tested, fit for approved purposes and cost effective for those customers who use it.

This report has been prepared to demonstrate our ongoing commitment to the quality and compliance of our recycled water in meeting the requirements of the *Water Supply (Safety and Reliability) Act 2008* and *Public Health Regulation 2018*.

I trust that the information in this report provides confidence in the quality, compliance and reliability of our recycled water supplies.

Chief Executive Officer

Anna Jackson

Introduction

Recycled water is supplied for customer reuse throughout the Unitywater supply region and may be used for a number of approved purposes, including residential, commercial, municipal and industrial applications.

Unitywater monitors the water quality of each recycled water scheme. This report provides a summary of recycled water quality performance to assist our customers in managing their on-site activities.

If you have any questions regarding recycled water, please visit unitywater.com/business/recycled-water

Approved uses of recycled water

Unitywater supplies five classes of recycled water: Class A+, Class A, Class B, Class C and Class D. Each class is of a different quality and is restricted to certain uses. Below is a summary list of approved uses by classification.

For further information on approved uses, please visit unitywater.com/business/recycled-water

Use	Class A+	Class A	Class B	Class C	Class D
Irrigation of residential gardens and lawns - above ground	✓	–	–	–	–
Irrigation of residential gardens and lawns - below ground	✓	✓	–	–	–
Filling or topping up of residential "non-drinking water" rainwater tanks - NOT PERMITTED	–	–	–	–	–
Dust suppression, compaction	✓	✓	✓ ^a	–	–
Watering parks, playing fields, footpaths and roadside plants	✓	✓	✓ ^a	✓ ^a	–
Filling fenced ponds, lagoons and dams (not used for recreational purposes)	✓	✓	–	–	–
Filling non-fenced ponds, lagoons and dams (not used for recreational purposes)	✓	–	–	–	–
Road works	✓	✓	✓ ^a	–	–
Washing cars	✓	–	–	–	–
Washing animals (except pigs)	✓	–	–	–	–
Hydraulic testing of sewer infrastructure	✓	✓	✓	✓	–
Irrigation of landscaping on construction site	✓	✓	✓ ^a	–	–
Filling or topping up of swimming pools or spas - NOT PERMITTED	–	–	–	–	–
Irrigating sugar cane destined for non-edible purposes (fixed site users only)	✓	✓	✓	✓ ^a	✓ ^a
Irrigating turf (fixed site users only)	✓	✓	✓	✓ ^a	✓ ^a

✓ listed use is approved for this class of recycled water

– listed use not approved for this class of recycled water

✓^a use is accepted only under strict site controls including site management plans

Recycled water scheme information

Scheme	Class available Fixed-site customers*	Class available Tanker fill station**	Tanker fill station location
Brendale	Class B	Class B	3/26 Cribb Road
Coolum	Class B	Class B	Lot 2 Marsh Road
Kawana	Class B	Class B	Lot 101 Main Drive
Landsborough	Not supplied	Class B	Lot 10 Forestry Road
Maleny	Class B	Not supplied	Not supplied
Maroochydore	Class B / Class D	Class B	38 Commercial Road
Murrumba Downs	Class B	Class B	Lot 2 Bickle Road
Nambour	Class B / Class D	Class B	Lot 1 Bli Bli Road
Noosa	Class B	Class B	Lot 14 Wallum Lane
Redcliffe	Class C	Not supplied	Not supplied
South Caboolture	Not supplied	Class B	600 Market Dr, Morayfield
	Class A+	Class A+	Mewett St, Caboolture Caboolture Regional Aquatic Centre, Burpengary
Woodford	Class A	Class A	Neurum Road, adjacent Woodford Showgrounds

*Fixed site customer has a connection to a recycled water main

** Tanker fill stations require a standpipe supplied from Unitywater to access

Units of measurement definitions

Units/Parameter	Definition
MPN/100mL	Most Probable Number per 100 millilitres
CFU/100mL	Colony Forming Units per 100 millilitres
mg/L	milligrams per litre
µS/cm	Microsiemens per centimetre
pH units	pH units
NTU	Nephelometric Turbidity Units
Nitrogen (Ammonia)	Ammoniacal nitrogen (NH ₃ -N) is a measure for the amount of ammonia found in effluent
Nitrogen (Oxidised)	The sum of nitrate-nitrogen (NO ₃ -N) and nitrite-nitrogen (NO ₂ -N) only
Nitrogen (total)	The sum of nitrate-nitrogen (NO ₃ -N), nitrite-nitrogen (NO ₂ -N), ammonia-nitrogen (NH ₃ -N) and organically bound nitrogen (Norg-N)
Phosphorous (total)	The sum of three forms of phosphorous species: reactive, condensed and organic
Median	The middle value of the dataset. <i>E. coli</i> results are reported as a median in this performance report

Recycled water class definition

Class	Classification/Requirement (For an annual rolling limit, 95% of the samples reviewed must contain less than the following amounts of <i>Escherichia coli</i>)
A+	1 cfu/100mL or MPN/100mL
A	10 cfu/100mL or MPN/100mL
B	100 cfu/100mL or MPN/100mL
C	1000 cfu/100mL or MPN/100mL
D	10000 cfu/100mL or MPN/100mL

Brendale Sewage Treatment Plant

Fixed site and tanker customers
Class B

Parameter	Units	Number of tests	Average
<i>E. coli</i>	MPN/100mL	53 ^b	1*
Conductivity	uS/cm	49	709
Nitrogen (Ammonia)	mg/L	51	0.2
Nitrogen (Oxidised)	mg/L	51	2.1
Nitrogen (Total)	mg/L	51	3.8
pH	pH Units	51	7.1
Phosphorous (Total)	mg/L	51	0.8
Suspended Solids	mg/L	51	6

^b as per *Public Health Regulation 2018*, *E. coli* is sampled weekly, unless the recycled water scheme is isolated (e.g. due to planned maintenance)

*Median value

Coolum Sewage Treatment Plant

Fixed site and tanker customers
Class B

Parameter	Units	Number of tests	Average
<i>E. coli</i>	MPN/100mL	46 ^b	4*
Conductivity	uS/cm	46	697
Nitrogen (Ammonia)	mg/L	46	1.4
Nitrogen (Oxidised)	mg/L	46	0.6
Nitrogen (Total)	mg/L	46	3
pH	pH Units	46	7
Phosphorous (Total)	mg/L	46	0.6
Suspended Solids	mg/L	46	2

^b as per *Public Health Regulation 2018*, *E. coli* is sampled weekly, unless the recycled water scheme is isolated (e.g. due to planned maintenance)

*Median value

Kawana Sewage Treatment Plant

Parameter	Units	Fixed site customers Class B		Tanker customers Class B	
		Number of tests	Average	Number of tests	Average
<i>E. coli</i>	MPN/100mL	47 ^b	3*	47	3*
Conductivity	uS/cm	45	1153	52	1180
Nitrogen (Ammonia)	mg/L	45	9.6	52	10.2
Nitrogen (Oxidised)	mg/L	45	11.2	52	10.9
Nitrogen (Total)	mg/L	45	23.5	52	24.5
pH	pH Units	47	7.1	52	7.4
Phosphorous (Total)	mg/L	45	4.4	52	4.8
Suspended Solids	mg/L	45	7	52	13

^b as per *Public Health Regulation 2018*, *E. coli* is sampled weekly, unless the recycled water scheme is isolated (e.g. due to planned maintenance)

*Median value

Landsborough Sewage Treatment Plant

		Tanker customers Class B	
Parameter	Units	Number of tests	Average
<i>E. coli</i>	MPN/100mL	43	2*
Conductivity	uS/cm	41	645
Nitrogen (Ammonia)	mg/L	41	0.7
Nitrogen (Oxidised)	mg/L	41	0.6
Nitrogen (Total)	mg/L	41	2.4
pH	pH Units	42	7.5
Phosphorous (Total)	mg/L	41	1.4
Suspended solids	mg/L	41	3

^b as per *Public Health Regulation 2018*, *E. coli* is sampled weekly, unless the recycled water scheme is isolated (e.g. due to planned maintenance)

*Median value

Maleny Sewage Treatment Plant

Fixed site customers Class B			
Parameter	Units	Number of tests	Average
<i>E. coli</i>	MPN/100mL	55 ^b	<1*
Conductivity	µS/cm	53	465
Nitrogen (Ammonia)	mg/L	53	0.1
Nitrogen (Oxidised)	mg/L	53	1.9
Nitrogen (Total)	mg/L	53	2.4
pH	pH Units	53	7
Phosphorous (Total)	mg/L	53	0.1
Suspended solids	mg/L	54	<2

^b as per *Public Health Regulation 2018*, *E. coli* is sampled weekly, unless the recycled water scheme is isolated (e.g. due to planned maintenance)

*Median value

Maroochydore Sewage Treatment Plant

Parameter	Units	Cane Irrigator Class D		Fixed site and tanker customers Class B	
		Number of tests	Average	Number of tests	Average
<i>E. coli</i>	MPN/100mL	37 ^b	380*	36 ^b	1*
Conductivity	µS/cm	35	2304	35	2304
Nitrogen (Ammonia)	mg/L	35	0.1	35	0.1
Nitrogen (Oxidised)	mg/L	35	<0.5	35	<0.5
Nitrogen (Total)	mg/L	35	1.3	35	1.3
pH	pH Units	35	7.3	35	7.3
Phosphorous (Total)	mg/L	35	0.2	35	0.2
Suspended solids	mg/L	35	8	35	8

^b as per *Public Health Regulation 2018*, *E. coli* is sampled weekly, unless the recycled water scheme is isolated (e.g. due to planned maintenance)

*Median value

Murrumba Downs Sewage Treatment Plant

Fixed site and tanker customers
Class B

Parameter	Units	Number of tests	Average
<i>E. coli</i>	MPN/100mL	48 ^b	<1*
Conductivity	µS/cm	46	732
Nitrogen (Ammonia)	mg/L	46	0.1
Nitrogen (Oxidised)	mg/L	46	<0.5
Nitrogen (Total)	mg/L	46	1.5
pH	pH Units	46	7.2
Phosphorous (Total)	mg/L	46	0.7
Suspended solids	mg/L	46	2

^b as per *Public Health Regulation 2018*, *E. coli* is sampled weekly, unless the recycled water scheme is isolated (e.g. due to planned maintenance)

*Median value

Nambour Sewage Treatment Plant

Parameter	Units	Fixed site and tanker customers Class B		Turf irrigator customer Class D	
		Number of tests	Average	Number of tests	Average
<i>E. coli</i>	MPN/100mL	53 ^b	<1*	50 ^b	16*
Conductivity	µS/cm	53	893	53	893
Nitrogen (Ammonia)	mg/L	53	0.7	53	0.7
Nitrogen (Oxidised)	mg/L	53	0.7	53	0.7
Nitrogen (Total)	mg/L	53	2.3	53	2.3
pH	pH Units	53	7.3	53	7.3
Phosphorous (Total)	mg/L	53	0.1	53	0.1
Suspended solids	mg/L	53	<2	53	<2

^b as per *Public Health Regulation 2018*, *E. coli* is sampled weekly, unless the recycled water scheme is isolated (e.g. due to planned maintenance)

*Median value

Noosa Sewage Treatment Plant

Fixed site and tanker customers
Class B

Parameter	Units	Number of tests	Average
<i>E. coli</i>	MPN/100mL	47 ^b	<1*
Conductivity	µS/cm	45	1776
Nitrogen (Ammonia)	mg/L	45	0.4
Nitrogen (Oxidised)	mg/L	45	3.4
Nitrogen (Total)	mg/L	45	5.0
pH	pH Units	46	7.2
Phosphorous (Total)	mg/L	45	0.2
Suspended solids	mg/L	45	<2

^b as per *Public Health Regulation 2018*, *E. coli* is sampled weekly, unless the recycled water scheme is isolated (e.g. due to planned maintenance)

*Median value

Redcliffe Sewage Treatment Plant

Fixed site customers Class B			
Parameter	Units	Number of tests	Average
<i>E. coli</i>	MPN/100mL	43 ^b	<1*
Conductivity	µS/cm	41	1085
Nitrogen (Ammonia)	mg/L	41	1
Nitrogen (Oxidised)	mg/L	41	3
Nitrogen (Total)	mg/L	41	5
pH	pH Units	42	7.1
Phosphorous (Total)	mg/L	41	0.2
Suspended solids	mg/L	41	4

^b as per *Public Health Regulation 2018*, *E. coli* is sampled weekly, unless the recycled water scheme is isolated (e.g. due to planned maintenance)

*Median value

Woodford Sewage Treatment Plant

Fixed site and tanker customers
Class A

Parameter	Units	Number of tests	Average
<i>E. coli</i>	MPN/100mL	33 ^b	<1*
Conductivity	µS/cm	33	778
Nitrogen (Ammonia)	mg/L	33	0.1
Nitrogen (Oxidised)	mg/L	33	2.8
Nitrogen (Total)	mg/L	33	3.5
pH	pH Units	33	7.7
Phosphorous (Total)	mg/L	33	0.4
Suspended solids	mg/L	33	<2

^b as per *Public Health Regulation 2018*, *E. coli* is sampled weekly, unless the recycled water scheme is isolated (e.g. due to planned maintenance)

*Median value

South Caboolture Sewage Treatment Plant

		Tanker customers Class B	
Parameter	Units	Number of tests	Average
<i>E. coli</i>	MPN/100mL	26 ^b	<1*
Conductivity	µS/cm	25	644
Nitrogen (Ammonia)	mg/L	25	0.5
Nitrogen (Oxidised)	mg/L	25	2.1
Nitrogen (Total)	mg/L	25	3.8
pH	pH Units	25	7.0
Phosphorous (Total)	mg/L	25	0.6
Suspended solids	mg/L	24	3

^b as per *Public Health Regulation 2018*, *E. coli* is sampled weekly, unless the recycled water scheme is isolated (e.g. due to planned maintenance)

*Median value

South Caboolture Dual Reticulation Network

Commercial, industrial, municipal
and residential customers
Class A+

Parameter	Units	Number of tests	Average
<i>E. coli</i>	MPN/100mL	46 ^b	<1*
Free chlorine	mg/L	186	0.1
Total chlorine	mg/L	186	0.8
Conductivity	uS/cm	186	227
Turbidity	NTU	186	0.1

^b as per *Public Health Regulation 2018*, *E. coli* is sampled weekly, unless the recycled water scheme is isolated (e.g. due to planned maintenance)

*Median value



Unitywater

Serving you today,
investing in tomorrow.

-
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Unitywater has certification to
OH&S ISO 45001: 2018 Reg No 500000079
Environmental ISO 14001: 2015 Reg No 500000079
Quality ISO 9001: 2015 Reg No 500000079
Food Safety ISO 22000: 2018 Reg No 500000079

