



Position Overview

Position Title	Treatment Plant Operator
Business Unit	Customer Delivery
Remuneration Type	Level 8 (Operations & Maintenance)
Reports to	Area Manager Treatment Plants
Direct Reports (role)	Not Applicable
Location (s)	Maroochydore STP
Success Profile	1.3 Non-Trade Role Success Profile
Delegation Level	Not Applicable

Our Values



INNOVATION

We seek new ways of doing things better



HONESTY AND INTEGRITY

The work we do is always and only in the best interests of our customers, stakeholders, community and the environment



RELIABILITY

We mean and do what we say



ONE TEAM

No one succeeds at the expense or exclusion of others



EFFICIENCY

We don't waste time, money or effort



SAFETY

We think, walk and talk safety every day



Behavioural Capabilities



SAFETY

I work safely, and encourage my team members to do the same



AGILITY

I seek new and better ways of doing things



CUSTOMER CARE

I consider how customers are affected by my work



COLLABORATION

I am a team player – we are better together



ACCOUNTABILITY

I mean and do what I say

Position Purpose

Operates a Unitywater sewage treatment plant or recycled water plant to ensure compliance with Unitywater's and legislative requirements.

Position Accountabilities

Key functions of the role include:

- Monitors, controls, and manipulates treatment plant processes, SCADA, and on-line monitoring systems to maintain the required treatment standards. Undertakes duties as assigned by the Operator-in-Charge.
- Liaises with Field Services to issue work orders and to ensure prompt servicing, repairs, and maintenance of assets such that plant equipment is maintained and in full working order.
- Completes daily data and reporting logs including computerised spreadsheets.
- Collects samples and conducts appropriate analysis.
- Undertakes general housekeeping and labouring activities to ensure the plant is kept operational, clean, and safe.
- Maintains treatment plant ground and gardens, as appropriate.
- During periods of absence of the Operator-in-Charge (such as annual leave, long service leave, sick leave, RDO's or training), manages the daily operational and maintenance activities of the assigned sewage treatment plant and undertakes the full duties and responsibilities of that position as set out in the appropriate position description.
- Actively participate in professional development and training activities that will assist in building the knowledge and skills required for the ongoing performance of the position.
- Meet relevant ISO standard
- Support and role model the WH&S policies, procedures, and practices of Unitywater as amended from time to time.
- Participate in Unitywater safety audits and inspections to demonstrate visible safety leadership and participation.



- Such other relevant duties as required from time to time which would generally fall within the skill and knowledge requirements for this position.

Key Relationships

Key working relationships internal and external to Unitywater are:

- Customer Delivery team;
- Private Works, Mechanical & Electrical team;
- Asset Knowledge & Performance team;
- External Contractors & Suppliers.

Capability Requirements

The requirements for the position are:

- Relevant industry qualifications such a Certificate III in sewage treatment plant operation or equivalent
- C Class Driver's License.
- Within the context of the duties and accountabilities described above, the ideal applicant will be someone who has:
- A demonstrated understanding of the principles of effective treatment plant operation meeting the required outputs of the Environmental Protection Act 1994.
- A practical and working knowledge with hardware, software, instrumentation, communications, and process control associated with sewage treatment and recycled water plants.
- An understanding of OH&S requirements, particularly risk assessments.
- Record keeping, report writing and document control experience using an Integrated Management System.
- Strong interpersonal and written communication skills.
- Computer literacy with the Microsoft Office Suite of programs and software solutions specific to the team's core business (e.g. SCADA).
- Investigative, analytical and research skills.
- Time and project management skills.
- Process review and improvement tools and practices.
- Ability to read and interpret standard Sewage Treatment Plant documentation including Process & Instrumentation Diagrams, Technical Specifications, and Single Line Diagrams.
- The ability to interact with team members, customers and general public in a professional manner on a daily basis.
- Confidently assist customers with enquiries and provide information about other services provided by Unitywater.
- The ability to lead and motivate other team members.
- Receive and comprehend work instructions and confidently articulate tasks to be undertaken.

After Hours Service

This role will be required to participate in after hours work and be part of an on call roster as the need may arise to ensure the continuity of service to Unitywater's customers.