

Question	Answer
DECISION NOTICES	
Can the portal be used to view Decision Notices?	<p>Yes, once a decision has been made on an application, a Decision Notice (DN) will be available in the portal to view and download.</p> <p>For A&C submissions, the Registered Certifier applicant can review the conditions as well as all the submission details on the "Review" tab before submitting the application.</p>
Can I view Decision Notices (DNs) for applications in the portal that I wasn't involved in?	<p>There are two ways to view a Decision Notice (DN):</p> <ol style="list-style-type: none"> 1. Within the Portal, the applicant of the Development needs to grant permissions to others to see the outcome documents issues for the development, including the Decision Notice. 2. Via a search of the property on the GIS map accessible via the Unitywater website. Most Decision Notices issued past 2018 are accessible via the application document link.
When a decision is made for an application, will the result be available in the portal?	<p>Yes, the application outcome will be available to view in the portal. Applicants will also receive an outcome email, which will be sent to their registered email address.</p>
Will a draft Decision Notice (DN) be generated once conditions have been selected?	<p>A draft Decision Notice (DN) will not be generated within the Portal. Draft conditions for the DN will be available for review on the 'Conditions' and 'Review' tabs within an application. The option to add special conditions to the DN will also be included on the 'Conditions' tab.</p>
Why does by Duplex Decision Notice have Accredited Entity and Registered Certifier/Applicant listed?	<p>The format of the Decision Notices (DN) issued by Unitywater via the portal have a standard format. We acknowledge that the Duplex application does not fall under the Accreditation and Certification scope and that the Accredited Entity field is not applicable to a Duplex DN. We have prioritised an enhancement to improve this DN format and information inclusion for a future release.</p>