

Applications for Private Works in the Development Portal

This fact sheet describes the Development Portal applications which are fulfilled by Unitywater's Private Works team. The Development Portal is accessible from the Unitywater [website](#) or direct via <https://portal.unitywater.com/>. Visit the [Development Portal Support Hub](#) for useful resources and training videos.

Application Options

The following applications are directed to the Unitywater Private Works team.

Important Information for 'Request for quote' (for quotes issued prior to the Portal launch on 15 July 2024): A new application is required in the Portal to request a quote or requote. The two following application types are fulfilled by Private Works.

Application type	Description	Where to find in the Development Portal	When to use
Connection Services	The Connection Services Application (previously known as the Standard Connection) is to request services for connected Residential properties.	Navigate to the Services tab on the Development Portal.	<ul style="list-style-type: none"> When requesting a standard service (see page 3). Most standard services have a set fee; however, some may require a price on application quote. When requesting a new meter installation for a Duplex development.
Development Works	The Development Works Application is used to request quotes from Private Works to carry out civil works on Unitywater's network.	<p>From an Inflight Application:</p> <ul style="list-style-type: none"> When an existing Unitywater approval is issued, prior to the Portal launch (15 July 2024), and a development dashboard has not yet been created. <p>From an existing Development Dashboard:</p> <ul style="list-style-type: none"> Select the right-side action arrow 'options' 	When requesting a quote from Private Works to carry out civil works on Unitywater's network.

		<p>from a Connection Application (Subdivision, Multi-Residential, Commercial or Industrial), Network Works Application and Trunk or Active Assets Application.</p>	
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How the Development Portal works for Private Works applications and quotes

Once an application is lodged in the Development Portal, a quote will be prepared and available for payment via the Portal. The applicant will receive a notification to advise the quote status is ready and to sign in into the portal to view and pay the quote.

Connection Services applications when selecting published fee services:

Several services available via the Connection Services application are published fees. The quotes for published fee items will be available immediately in the portal to view and pay. The applicant can choose to view and pay the quote immediately or return later to progress with payment. Please note, all quotes have a validity period.

Price on Application (POA) services (Connection Services and Development Works applications):

Some services on the Connection Services Application, and civil works via the Development Works Application, require scoping by Private Works before a quote can be issued.

How to find an issued quote:

Quote documents are available by navigating to the application record in the Portal and clicking on the Outcome tab. This is located on the application dashboard.

How to pay a valid quote:

The quote is payable from the Quote tab of the application record, which is located on the application dashboard.

Quote expiry and request for requote:

If a quote, issued via the Portal, expires and is no longer payable in the Portal, a new quote can be requested via the Quote tab. This is located on the application dashboard.

Standard Services (Now Connection Services)

The following services are considered 'standard' and are selectable in the Connection Services Application in the Development Portal. Visit the Unitywater [website](#) for fees and charges.

Service Name	Service Type	Service Method	Fee Type
Domestic Water Meter Replacement, Calibration and strip Meter	Water	Alteration	Published Fee
Raise or Lower existing 20mm or 25mm Residential Water Meter Box/Meter	Water	Alteration	Published Fee
Upgrading a 20mm Water Meter to a 25mm Residential Water Meter	Water	Alteration	POA
Residential Water Meter Relocation Fee up to 5m (water meter and box)	Water	Alteration	Published Fee
Residential Water Service Disconnection - Up to 25mm	Water	Disconnection	Published Fee
Residential Water Service Connection - Up to 25mm Water Supply - Standard New Metered Service Connection - <25mm where the water main access is to be in the footpath or nature strip on the opposite side of the road	Water	New Connection	Published Fee
Residential Water Supply - Standard New Metered Service Connection - <25mm where the water main access is to be in the footpath or nature strip on the property side of the road	Water	New Connection	Published Fee
Raise / Lower existing sewer maintenance hole	Sewer	Alteration	POA
Sewer property connection relocation	Sewer	Alteration	POA
Residential Sewerage Property Connection	Sewer	New Connection	POA
Residential Sewerage Property Disconnection	Sewer	Disconnection	POA